



Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
150211	21/1/2015	EPD complaint (EPD Ref.: H04/RS/000171 6-15) received by ET on 11 February 2015	Construction site opposite to CITIC Tower	Construction dust was emitted from a construction site opposite to CITIC Tower	<p>According to the relevant site records, trench grabbing for D-wall construction and socket H-pile construction were conducted at the concerned location on 21 January 2015. Dust screen for socket H-pile construction, maintenance of site haul road in wet condition and water spraying at vehicle entrance/exit points of HK/2012/08 Contractor site office and Portion I were implemented by the Contractor of HK/2012/08 near the concerned location on 21 January 2015.</p> <p>In addition, no environmental deficiency related to dust mitigation was identified at the concerned location during weekly environmental inspections conducted on 27 Jan, 3 and 10 Feb 2015 and dust mitigation measures including water spraying for dusty haul road and provision of wheel washing were in place and no dust related impact from the construction works at the concerned location was observed.</p> <p>Meanwhile, the Air Quality Health Index (AQHI) recorded by EPD across Western District and Eastern District on 21 January 2015 was ranged from 4 to 10+ indicating a severely high concentration of ambient air pollutants.</p> <p>Based on reviewing relevant impact monitoring data, elevated TSP were recorded at monitoring stations across Central to Wan Chai West area despite a non-Project related exceedance was recorded at nearby monitoring station ACL2a (Contractor HK/2012/08 Site Office) on 21 January 2015 and was considered to be contributed by ambient air pollutant.</p> <p>The site condition under Contract HK/2012/08 at the concerned location was considered to be generally satisfactory and no non-conformity related to cumulative air quality impact was observed at the concerned location.</p> <p>Nevertheless, in view of the public concern, the contractor was reminded to enhance the dust mitigation measures implemented to minimize potential nuisance to nearby public.</p>	Closed



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150703	3/7/2015	EPD complaint (EPD Ref.: H05/RS/000162 15-15) received by ET on 03 July 2015	West of HKCEC outside Lung King Street	Dark smoke was observed from a derrick barge in yellow color for reclamation work at location to the west of HKCEC outside Lung King Street	<p>According to the relevant site records under Contract HK/2012/08, one derrick barge (Chang Sheng 306) in yellow color was conducting material transfer at a near shore location opposite to Fleet Arcade on 30 June 2015 around noon-time under HK/2012/08 and the concerned derrick barge was towed away for maintenance on the same date.</p> <p>Follow-up inspection was conducted during weekly environmental inspection on 7 July 2015, no dark smoke was observed from the concerned derrick barge (Chang Sheng 306). Nevertheless, the Contractor was reminded to conduct regular checking on the condition of the all derrick barges deployed on site to ensure only well maintained equipment are used to avoid potential dark smoke emission affecting nearby public.</p> <p>Based on the review on relevant record and follow up site inspection, the condition of the concerned derrick barge was considered generally in order and no dark smoke was observed. In view of the public concern, the Contractor was reminded to conduct regular checking on the condition of derrick barges deployed on site to ensure only well maintained equipment are used on site to avoid potential dark smoke emission affecting nearby public.</p>	Closed



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150917	17/9/2015	A public complaint regarding water quality referred by EPD was received by ET on 17 September 2015	Central and Wan Chai Reclamation coastline (between LUNG WUI ROAD to LUNG WO ROAD, Central & Wan Chai, Hong Kong)	Silt from Central and Wan Chai Reclamation was spotted along the coastline (between LUNG WUI ROAD to LUNG WO ROAD, Central & Wan Chai, Hong Kong)	<p>Based on the site records confirmed by RSS, removal of seawall blocks by derrick barge was undertaken by Contract HK/2012/08 at Central Reclamation Phase III works area while mitigation measures including provision of silt curtain implemented by the Contractor of HK/2012/08 during the seawall block removal works. According to relevant record, muddy dispersion at HKCEC2W (area opposite to Lung King Street) was observed by the Environmental Team on 14 September 2015 afternoon. The muddy patch was observed dispersing outside the outer layer silt curtain deployed by the Contractor of HK/2012/08 towards the Central Reclamation Phase III area while the outer layer silt curtain was observed partially opened.</p> <p>In view of the above observations, the Contractor was advised to rectify any environmental deficiencies such that adequate protection such as silt curtain shall be provided for exposed soil slope to mitigate for potential runoff related water quality impact to the surrounding waters; outer layer silt curtain deployed shall be entirely closed during works to safeguard the surrounding water quality. Any opening for marine vessel shall be closed promptly after passage and localized silt curtain deployed on site shall be properly maintained to avoid any gap or opening to effectively safeguard the nearby waters.</p>	Closed



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160804	4/8/2016	A public complaint referred by EPD was received by ET on 04 August 2016 (Case Ref.: H05/RS/0001 9364-16).	Temporary Barging Facility outside Lung Wo Road	Muddy water discharge was found at the temporary barging facility outside Lung Wo Road on 03 August 2016.	Based on the site records confirmed by RSS, the concerned temporary barging facility outside Lung Wo Road was maintained and operated by non- WDII Project and no construction activity was conducted by the Contractor of HK/2012/08 at the location around the concerned temporary barging facility on 03 August 2016. Nevertheless, in view of the public concern, the Contractor of HK/2012/08 was reminded to maintain the bunding along site boundary for protection against potential surface runoff and maintain proper site drainage collection of construction effluent to avoid any potential water quality concern.	Closed.



Complaint Log No.	Date of Complaint	Received From and Received By	Location of Complainant	Nature of Complaint	Outcome	Status
180625	5/6/2018	A public complaint referred by EPD was received by ET on 25 June 2018 (Case Ref.: H05/RS/0000 15459-18).	Site outside Lung Wo Road	Muddy water discharge was found at the site outside Lung Wo Road on 5 June 2018 afternoon.	<p>Based on the site records confirmed by RSS, installation of metal formwork at seawall was carried out on 5 June 2018 afternoon and mitigation measure including placing rock fill material on slope surface was implemented at the concerned location to reduce surface runoff.</p> <p>Follow up site inspection was conducted by the Environmental Team on 26 June 2018, no muddy water discharge or surface runoff related water quality impact was observed at construction area under HK/2012/08 near the concerned area</p> <p>Nevertheless, in view of the public concern, the Contractor of HK/2012/08 was reminded to provide addition tarpaulin covering to the slope surface along the seawall around the concerned location to reduce the potential surface runoff and maintain regular checking on the embankment condition to ensure no gap / void to avoid potential seepage / surface runoff to nearby water.</p>	Closed.